

**ACADEMIC STAFF SATISFACTION SURVEY**

This survey was developed by the Quality Commission-Quality Accreditation Office of Istanbul Medipol University. The survey will be implemented, analyzed and assessed by the same division. The purpose of this survey is to find out about the opinions and ideas of **our academic staff** for use in quality improvement processes. The survey includes your personal data primarily and the questions regarding your assessment of quality processes secondarily. Please do not insert any information about your identity. There are 5-point Likert ratings in each survey item to reflect your satisfaction levels. Please tick the items according to your satisfaction level. You may also insert your opinions and suggestions in the last section.

The protection of personal privacy is essential in the survey.

We thank you for your support.

Quality Committee-Quality Accreditation Office

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| SECTION 1: Personal Data (The information contained in this section will be used for statistical purposes.)   1. Gender : Female ( ) Male ( ) 2. Age : (Please Choose) 3. Total Period of Employment (Year) : To be indicated by the respondent (1-40) 4. Period of Employment at Istanbul Medipol University (Year): To be indicated by the respondent (1-11) 5. Educational Status (Last Obtained): B.A./B.S. ( ) M.D. ( ) Ph.D. ( ) 6. Place of Employment: Vocational School ( ), College ( ), Undergraduate School ( ), Graduate School ( ), Research Center ( ), Other ( ) 7. Location : (Please Choose) | | | | | | | | |
|  |  | *You may rate the following items on a scale from 1 (Strongly Disagree) to 5 (Strongly Agree). If you have no idea about any item, you may mark the option "No Idea"* | | | | | | |
|  | SECTION 2: Satisfaction Assessment Criteria | 1 | 2 | 3 | | 4 | 5 |  |
|  | GOVERNANCE | Strongly Disagree | Disagree | Partly Agree | | Agree | Strongly Agree | No Idea |
| 1 | I can easily reach my line managers (Head of Department and Dean) where and when required. |  |  |  | |  |  |  |
| 2 | I can easily share any issues relating to my job with my managers. |  |  |  | |  |  |  |
| 3 | My line managers consider my suggestions for improving the quality of work. |  |  |  | |  |  |  |
| 4 | My line managers promote new ideas. |  |  |  | |  |  |  |
| 5 | I think that the university has proper principles and methods of performance assessment. |  |  |  | |  |  |  |
| 6 | The opportunities of vocational training, career development and self-development offered by our university are satisfactory. |  |  |  | |  |  |  |
| 7 | Our university has an adequate level of mobility programs (Erasmus etc.) offered for the academic staff. |  |  |  | |  |  |  |
| 8 | The possibilities of problem discussion between the different divisions of the university and the feedback processes are satisfactory. |  |  |  | |  |  |  |
| 9 | The university has clear criteria for the selection/assignment of administrative roles and the academic promotion. |  |  |  | |  |  |  |
| 10 | Internal communication is satisfactory. |  |  |  | |  |  |  |
| 11 | An adequate level of information (course programs, events, announcements etc.) can be provided on the university's website. |  |  |  | |  |  |  |
| 12 | The number of academic staff in our unit is sufficient. |  |  |  | |  |  |  |
| 13 | My job description, authority and responsibility are clearly defined. |  |  |  | |  |  |  |
| 14 | My job description, authority and responsibility are balanced. |  |  |  | |  |  |  |
|  | SATISFACTION WITH SERVICES |  |  |  | |  |  |  |
| 15 | The physical environment in the division I work is highly compatible (ergonomic) with the work carried out. |  |  |  | |  |  |  |
| 16 | I am satisfied with the cleaning services provided by our university. |  |  |  | |  |  |  |
| 17 | I am satisfied with the range of food offered by our university's dining hall. |  |  |  | |  |  |  |
| 18 | I am satisfied with the taste of food offered by our university's dining hall. |  |  |  | |  |  |  |
| 19 | I am satisfied with the hygiene of services provided by our university's dining hall. |  |  |  | |  |  |  |
| 20 | I am satisfied with tea-coffee and catering services offered by our university. |  |  |  | |  |  |  |
| 21 | I think that the healthcare services provided by Medipol health group are satisfactory. |  |  |  |  | |  |  |
| 22 | I am satisfied with the security services provided by our university. |  |  |  |  | |  |  |
| 23 | I am satisfied with the shuttle services provided by our university. |  |  |  |  | |  |  |
| 24 | I am satisfied with the transportation services (transportation vehicles allocated to meetings, events etc.) provided by our university. |  |  |  |  | |  |  |
| 25 | I think that our university should offer kindergarten and nursery services. |  |  |  |  | |  |  |
| 26 | I am satisfied with the way our university regulates vehicle entrances and parking lots. |  |  |  |  | |  |  |
| 27 | I am satisfied with the technical support and assistance services offered by our university. |  |  |  |  | |  |  |
| 28 | Our university carries out purchasing activities in line with the recommendations of the related division and the related academic member. |  |  |  |  | |  |  |
| 29 | I am satisfied with our university's MEBIS system. |  |  |  |  | |  |  |
| 30 | I am satisfied with the services provided by our university's Information Technologies (IT Support) division. |  |  |  |  | |  |  |
| 31 | I am satisfied with the services of our University's Distance Education Application and Research Center (UZEM). |  |  |  |  | |  |  |
| 32 | I am satisfied with the means of Internet access on the campus. |  |  |  |  | |  |  |
| 33 | I am satisfied with the services provided regarding Press affairs (poster development, advertising and promotion, leaflet development etc.). |  |  |  |  | |  |  |
| 34 | I am satisfied with the activities carried out by our university's quality committee. |  |  |  |  | |  |  |
|  | RESEARCH AND PUBLICATION |  |  |  |  | |  |  |
| 35 | The duration of academic leave of absence allowed by our university for participation in scientific studies (symposium, congress etc.) is satisfactory. |  |  |  |  | |  |  |
| 36 | The financial support offered by our university for participation in scientific studies (symposium, congress etc.) is satisfactory. |  |  |  |  | |  |  |
| 37 | Our university offers an adequate level of financial support for research. |  |  |  |  | |  |  |
| 38 | Our university provides an opportunity to allocate enough time for the availability of research and publication. |  |  |  |  | |  |  |
| 39 | The physical means (environment, equipment, tools etc.) offered by our university for research activities are satisfactory. |  |  |  |  | |  |  |
| 40 | The opportunities for distance/online seminars, research projects, graduate lecture presentations, etc. other than the usual student course are sufficient. |  |  |  |  | |  |  |
| 41 | I find the books available in our university's library satisfactorily good. |  |  |  |  | |  |  |
| 42 | I find the periodicals available in our university's library satisfactorily good. |  |  |  |  | |  |  |
| 43 | I find the visual resources available in our university's library satisfactorily good. |  |  |  |  | |  |  |
| 44 | I am satisfied with the adequacy of databases available in our university's library. |  |  |  |  | |  |  |
| 45 | I am satisfied with the means of remote access offered by our university's library. |  |  |  |  | |  |  |
| 46 | I am satisfied with the services provided by our university's Technology Transfer Office (TTO). |  |  |  |  | |  |  |
|  | TRAINING |  |  |  |  | |  |  |
| 47 | The teacher training programs offered by our university are satisfactory. |  |  |  |  | |  |  |
| 48 | The interdisciplinary studies undertaken by our university are satisfactory. |  |  |  |  | |  |  |
| 49 | The course load of the courses and ECTS credits are compatible with each other. |  |  |  |  | |  |  |
| 50 | There is a good number of quotas for students who are admitted to our university's programs. |  |  |  |  | |  |  |
| 51 | I am satisfied with the services provided by our university's Health, Culture & Sports (HCS) division. |  |  |  |  | |  |  |
| 52 | I am satisfied with the services provided by our university's Continuing Education Center (CEE). |  |  |  |  | |  |  |
| 53 | The number of students attending the courses I teach is favorable. |  |  |  |  | |  |  |
| 54 | The support given by our university for the equipment, materials and tools used in educational activities is satisfactory. |  |  |  |  | |  |  |
| 55 | The hardware, tools and equipment (tablet, computer) support provided for the online education activities of our university is sufficient. |  |  |  |  | |  |  |
| 56 | I am satisfied with the services provided by our university's International Office. |  |  |  |  | |  |  |
| 57 | Our university's English Preparatory Program is satisfactory. |  |  |  |  | |  |  |
|  | SENSE OF CORPORATE BELONGING AND ENVIRONMENTAL IMPACT |  |  |  |  | |  |  |
| 58 | I am not concerned about losing my job. |  |  |  |  | |  |  |
| 59 | My performance and achievements are appreciated by my managers well enough. |  |  |  |  | |  |  |
| 60 | I believe that our university pays due care to the environment and the preservation of ecological balance. |  |  |  |  | |  |  |
| 61 | Our university contributes to the growth and development of Turkey. |  |  |  |  | |  |  |
| 62 | Our university adopts policies that rely on ethical and social values. |  |  |  |  | |  |  |
| 63 | I am pleased to be an employee of our university. |  |  |  |  | |  |  |
|  | GOAL SETTING |  |  |  |  | |  |  |
| 64 | The university's relations with other universities are satisfactory. |  |  |  |  | |  |  |
| 65 | The university's innovative efforts, joined by other universities, are satisfactory. |  |  |  |  | |  |  |
| 66 | The university has satisfactory strategies and practices for internationalization. |  |  |  |  | |  |  |
| 67 | The University's relations with stakeholders other than other higher education institutions are sufficient. |  |  |  |  | |  |  |
| 68 | Our university considers the needs in any field of study when deciding new future programs and future modifications to existing programs. |  |  |  |  | |  |  |
| 69 | The university's joint efforts to contribute to regional and national development with the state, private establishments and governmental organizations are satisfactory. |  |  |  |  | |  |  |
| SECTION 3: Anything you want to add | | | | | | | | |
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